Unite through Sight

Transform Customer Conversations with Visual Engagement

Grypp is the ultimate visual engagement platform, empowering your teams to resolve issues, close sales, and verify identities in real time. With Grypp, your agents don't just talk to customers – they see, solve, and deliver results faster, smarter, and more humanly than ever before.

Why Grypp?

All-in-One Visual Engagement That Drives Results

AR & Remote Visual Assistance

Step into your customer's world with app-free AR & one-way video that cuts confusion and resolution times.

Document Sharing & Uploads

Request, receive, and review files in real-time – no chasing, no delays.

Signatures & ID Verification

Verify identities and capture signatures securely, in-session.

Secure Payments

PCI DSS compliant payment capture within the flow of conversation with no redirects or call transfers.

Co-Browsing

Guide customers through forms, transactions and complex journeys – securely, in sync.

Reporting, Analytics & Insights

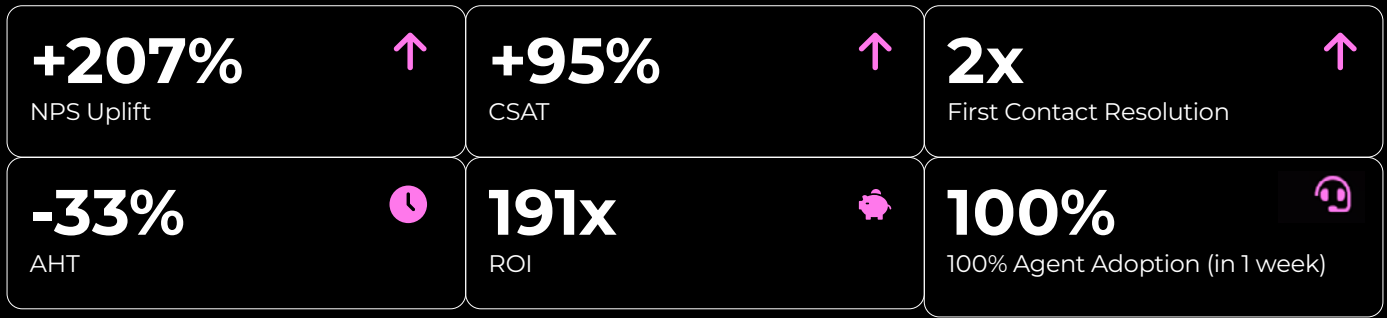Track, categorize, and act on customer insights and more - all in one intuitive dashboard.

Video Calls & Screensharing

Make interactions personal and frictionless with face-to-face video and shared screens.
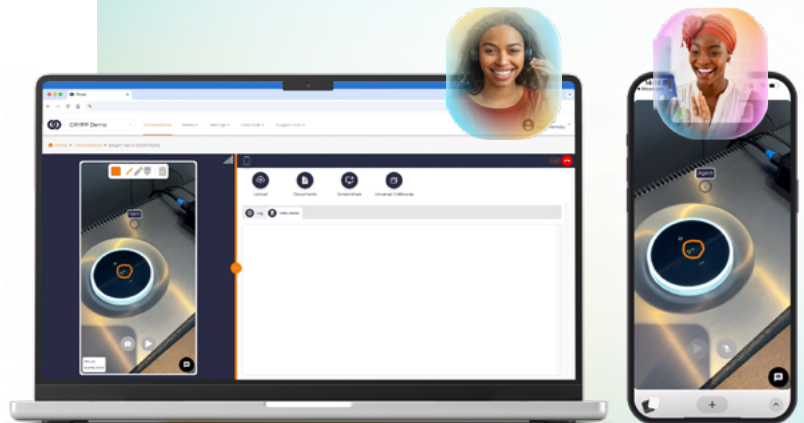
Grypp Delivers...

Measurable Business Impact

+207% ↑ NPS Uplift	**+95%** ↑ CSAT	**2x** ↑ First Contact Resolution
-33% 🕐 AHT	**191x** 🐷 ROI	**100%** 🎧 100% Agent Adoption (in 1 week)

Operational Efficiency & Revenue Growth

-48% ↓ Non-Technical Fault Returns	**+16%** ↑ Average Sales Value	**+19%** ↑ Conversion from Dials
-33% ↓ Booking Errors	**+41%** ↑ Revenue Growth (YoY)	**+19%** ↑ Attach Rate

Built for Every Industry & Every Journey

From call centers to telesales, tech support to guided sales journeys, Grypp empowers your team to:

- Resolve issues faster
- Verify identities securely
- Upsell and cross-sell effectively
- Collect payments seamlessly

See. Solve. Sell.

With Grypp, your team can deliver faster, clearer, and more human customer experiences - boosting satisfaction, reducing AHT, and driving operational efficiency.

Ready to Transform your Customer Conversations?

Book a Demo and see how Grypp can revolutionize your customer engagement.

🌀 GRYPP

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